

# PRIVACY POLICY

ELIBSE FZC, along with its affiliates (hereinafter referred to as the "Company"), is committed to respecting and protecting your privacy. This Privacy Policy (the "Policy") delineates the types of personal information we may collect from users of our website, [www.elibse.com](http://www.elibse.com) (the "Site"), how we use this information, and under what circumstances we may disclose it.

Please note that this Policy applies to the Site and all other websites operated by the Company that link to this Policy. Websites operated by third parties may have their own privacy policies, which we advise you to review if you visit those websites.

## INFORMATION COLLECTION

### INFORMATION PROVIDED BY YOU

The Company collects personally identifiable information, such as your email address, when you voluntarily provide it to us through our Site. Information from Third-Party Sources

### INFORMATION FROM THIRD-PARTY SOURCES

We may receive additional information about you from third-party sources and combine it with the information we collect directly from you.

### AUTOMATICALLY COLLECTED INFORMATION

When you visit our Site, we automatically collect and log information about you and your computer, including your operating system, browser type, language settings, the website you visited before ours, the pages you view, the amount of time spent on those pages, access times, and your interactions with our Site.

### COOKIES

We employ "cookies," small files stored on your computer by your browser at our request, to enhance the performance of our Site and your user experience. Cookies enable us to understand which parts of our Site are most popular and to count visits to our Site.

## USE OF YOUR PERSONAL INFORMATION

Your personal information is integral to our provision of services, site maintenance, and improvement efforts. We utilize your information to respond to inquiries, provide customer support, send administrative information such as confirmations and invoices, and deliver technical and security alerts.

Furthermore, we may use your information to inform you about promotions, upcoming events, and relevant news about our products and services. We also use your information to safeguard our Site and users by investigating and mitigating potentially fraudulent, unauthorized, or illegal activities.

## SHARING OF PERSONAL INFORMATION

We respect your privacy and do not share your personal information with third parties without your consent, except under the following circumstances:

- We may disclose personal information to adhere to legal, protective, and safety requirements.
- We may disclose information in compliance with applicable laws and regulations.
- We may disclose information in response to lawful requests and legal processes.
- We may disclose information to protect the rights and property of ELIBSE FZC, our agents, customers, and others, including enforcing our agreements, policies, and terms of use.
- We may disclose information during an emergency to protect the safety of our employees, agents, customers, or any person.

## CONTACT US

Your feedback on this Policy is appreciated. Please direct your comments or questions to [info@elibse.com](mailto:info@elibse.com).

## CHANGES TO THIS PRIVACY POLICY

The Company reserves the right to modify this Policy at any time. Any changes to the Policy will be reflected by the "Last Updated" date at the end of this document.

This Privacy Policy was last updated on 20.06.2023.